

NEWS from CPSC

U.S. Consumer Product Safety Commission

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FOR IMMEDIATE RELEASE

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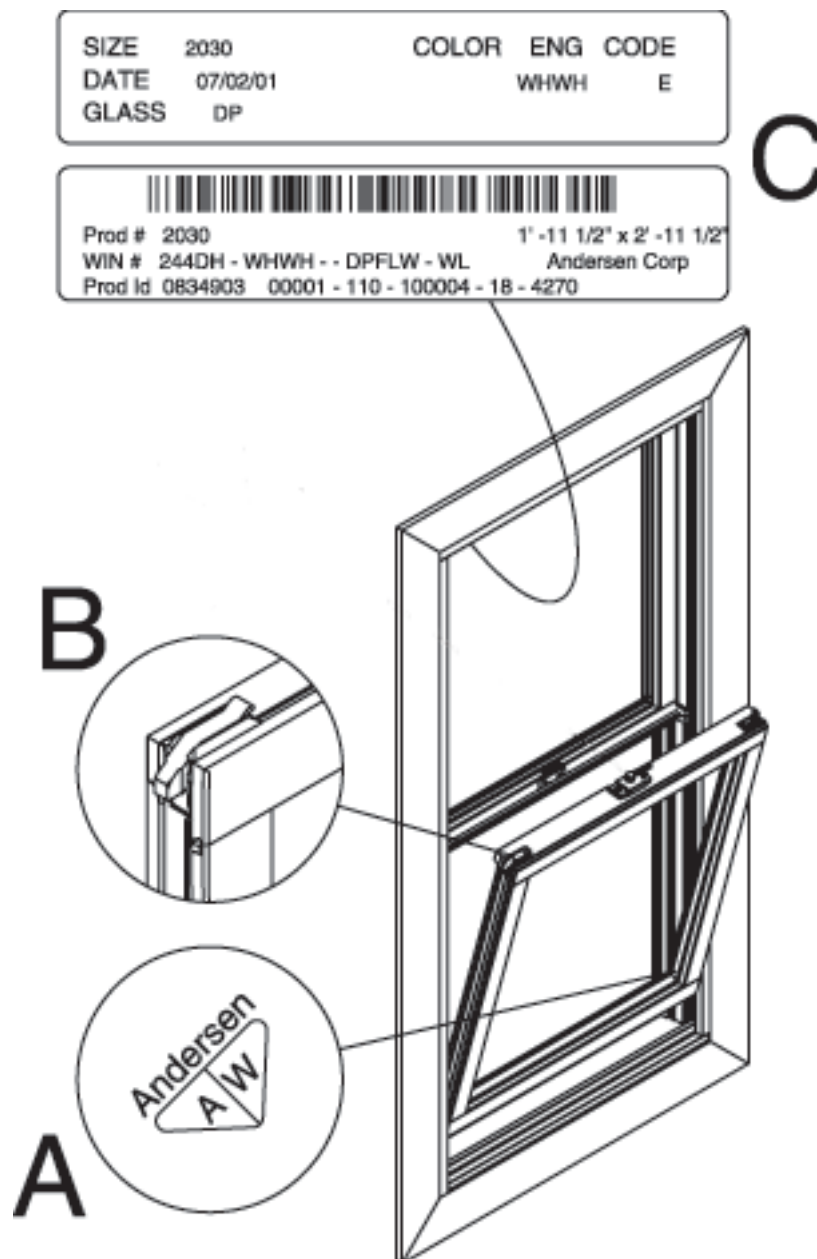
(651) 264-5287

CPSC, Andersen Corporation Announce Recall of Window Latches

WASHINGTON, D.C.- In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Andersen Corporation, of Bayport, Minn., is voluntarily recalling for in-home repair tilt latches on about 400,000 windows. The latches on the lower sash of the window can unexpectedly open, posing a potential injury hazard to consumers who can be struck by the window or by shattered glass.

Andersen has received 11 reports of the latches unexpectedly opening. There have been no reports of injuries.

This recall involves only the tilt latches on the lower sash of the Andersen 200 Series Tilt-Wash Double-Hung Window. This window has the Andersen "A/W" logo etched into the lower right corner of the glass (A), has a latch on both sides of the top of the lower sash (B), and has a product label on the inside of the upper left corner of the window frame (C).



The majority of windows were installed by home builders in the construction of new homes. Independent dealers and home centers nationwide also sold these windows to contractors between May 2000 through August 2001.

Consumers should immediately ensure that the latches are in the closed position. Consumers should call the Andersen WindowCare® Solution Center toll-free at (888) 888-7020 between 7 a.m. and 7 p.m. CT Monday to Friday or 8 a.m. to 4 p.m. CT on Saturday, to schedule a free in-home repair with an Andersen service technician. Consumers also can log-on to the Andersen website at www.andersenwindows.com. Parents should ensure that children do not operate the window until the latches have been replaced.

This recall does not apply to Andersen® Builder's Select™ or any other Andersen® products.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000

types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at <http://www.cpsc.gov/talk.html>. For information on CPSC's fax-on-demand service, call the above numbers or visit the web site at <http://www.cpsc.gov/cpscpub/pubs/103.html>. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at <http://www.cpsc.gov>.